



Global Supply Chain  
P.O. Box 530, 2380 BD Zoeterwoude  
The Netherlands  
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Burgemeester Smeetsweg 1  
2382 PH Zoeterwoude

FEP  
Attn Mongi Bousbia, President Directeur General  
Z.A Sidi Daoued  
2046 La Marsa  
Tunisia

date  
11 December, 2015  
our reference  
GP2015-502

Subject: Audit FEP, Tunisia,

Dear Mongi Bousbia,

Please find attached the audit report of FEP. The audit was executed on behalf of HEINEKEN Global Supply Chain (GSC) by Rita Enwere, on 19-11-2015.

The result of the audit of FEP is an approved status for the supply of plastic closures to HEINEKEN operating companies and HEINEKEN affiliates.  
This supplier status has a validity of 4 years.

The timeframe for improvements of major non-conformities is set to a maximum of 3 months, high non-conformities to a maximum of 6 months and medium non-conformities to a maximum of 1 year.  
Upon failure by the supplier to comply with the above Improvement Program, Heineken Supply Chain B.V. reserves the right to reverse the supplier status, which may in extremis result in disapproval.

To facilitate the creation and following of the action plan by HEINEKEN, you will receive an e-mail which allows you to re-access the HEINEKEN HeiQuest audit application which you used before to fill the self-assessment. You are requested to fill the action plan timing and update periodically the progress for each individual action in HeiQuest.

A follow-up audit will be executed on behalf of HEINEKEN GSC as soon as the action plan has been completed or sooner if appropriate.



We like to thank you for your co-operation and hospitality during the audit.

Yours faithfully,

HEINEKEN SUPPLY CHAIN

A handwritten signature in blue ink, appearing to read "L. Pomini".

L. Pomini  
Global Production Director  
Enclosure: Audit report

Cc:

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